

Computer Technology Support - CAPS

Walk-up Support Desk: RC419 and Bethel University Library

651.638.6500 (800.255.8706, ext. 6500)

Information Technology Services (ITS) is committed to helping you navigate all of your Bethel University technology needs. No matter what school you are enrolled in or your expertise in technology, ITS can help you find the answers/solutions you need. All students enrolled in the CAPS programs at Bethel University must set up a Bethel Community Account upon registration. The account controls access to email, personal web server space, Moodle, student academic information, Windows file server storage, and other resources controlled by the Bethel Authentication System.

The [ITS website](#) includes the following information:

- Bethel Community Account set-up
- Links to Banner Self-Service and other web-based resources
- Computer lab information
- ITS Help Desk (technology support for Macintosh and Windows compatible computers and software)

Additional Support available for:

- [Computer Account Set-up - CAPS](#)
- [Email Address Set-up - CAPS](#)

Computer Labs: Educational Technology Team Support, ed-tech@bethel.edu 651.635.8527

The largest lab at the university is located in the Library, main level. This lab has several Macintosh and Windows computers. Library hours are listed online at library.bethel.edu. The Library also has a dedicated IT support person during all open hours.