

ITS User Application Change Management

▼ Policies

Software Updates

Software has been categorized into different tiers based on campus usage:

| Tier | Description | Update Timetable |
|--------|--|--|
| Tier 1 | Computer OSs & critical campus wide software | Semester/Summer break - 1 month notice for evaluation and feedback |
| Tier 2 | Campus wide software | Semester/Summer break - 1 month notice for evaluation and feedback |
| Tier 3 | Multi-department non-critical software | Notify key stakeholders - 2 weeks notice |
| Tier 4 | Single-department software | As needed and at the prompting of stakeholders |

Hardware Updates

Hardware is typically upgraded during the summer upgrade cycle. Once hardware has been identified for upgrade, it will be shown here (typically mid spring).

▼ Software Updates

▼ Computer Updates

Summer 2019 Upgrades

Public Spaces

- Library Level 3 Public Computers (upgraded to Dell 7060's & Mac mini's)
- Library checkout Mac's (upgraded to MacBook Pro's)
- HC 260 (upgraded to Dell 7060's)
- Freshman dorms (upgraded to Dell 7060's)
- Upperclassmen dorms (standardized to Dell 7010's)

Nursing

- HC 254 (upgraded to Dell 7060's)

Communications

- Edit suite (upgraded to Dell Full Size 7060's)

Various computers in Biokinetics, Biology, Physics, Psychology, and Physicians Assistant.

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