

Orientation to Online Learning at Bethel University

Welcome to Bethel University. Here you will find information that will help you during your online learning experience at Bethel University.

Become familiar with the concept of online learning. You may find the following resources helpful in adapting to the online classroom:

- [Is Online Learning Right for Me?](#) A brief overview of qualities of successful online learners

Create your Bethel University Account

- [Bethel Account Page](#) This link provides you access to all the resources you will need to setup and manage your Bethel account.

Check to see if you have the Recommended Technology:

- [Bethel University Recommended Technology Requirements](#) (General)
- [College of Adult and Professional Studies](#) (CAPS)
- [Graduate School](#) (GS)

Become familiar with the tools available to you at Bethel University

- [Orientation to Bethel Technology](#)

Ask for help

- Ask your instructor
- Contact the ITS Help Desk with Moodle and other class related technology question (helpdesk@bethel.edu)
- Contact the [Research Librarians](#) (with research and library technology questions)
- 24/7 Support Options
 - [Bethel's KnowledgeBase](#) (Confluence)
 - [Jira](#): The Bethel's ticketing system for technology issues. The system allows you to enter a problem and get answers sent to your Bethel email address, or via phone by request
 - [LinkedIn-Learning](#): Tutorials on a wide array of online learning technology

Important Links:

- [Banner](#) - Banner is the Bethel University Information/Records System
- [Bethel Account](#) - Set up and manage your Bethel Account
- [Bethel Email](#) - Link for accessing your Bethel email
- [Bethel University Home Page](#) - Links to Bethel Resources via the Quicklinks
- [Bethel University Library](#) - Online resources to help in your learning.
- [Footprints](#) - Footprints is the Bethel ticketing system for technology issues
- [Lynda](#) - Tutorials on a wide array of online learning technology, and other topics
- [Moodle](#) - Moodle is Bethel University's learning management system (LMS), and is used for most Bethel University courses
- [MyBethel](#) - My Bethel is the Bethel University information portal