Bomgar - Application Info

Summary

Error rendering macro 'excerpt-include'

User 'null' does not have permission to view the page.

Escalation Paths

After Web Application Troubleshooting, as well as the specific troubleshooting below has been completed, follow the escalation paths based on the issue type.

*When contacting a user outside of ITS, please email them directly.

Related to	Escalate issue to
Application Down	Desktop Services
Account/Login Issue	Desktop Services
Broken Functionality	Help Desk and Desktop

Troubleshooting

Web Application Troubleshooting