

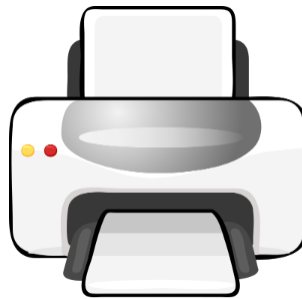
# ITS Knowledge Base Home



**BETHEL**  
UNIVERSITY

Information  
Technology  
Services

Welcome to the Bethel University ITS Support Site. To get started, use the search bar in the upper right or click on an icon below.



If you can't find what you need here or need extra support, submit a request on [sevice.bethel.edu](https://sevice.bethel.edu) give us a call at (651) 638-6500, [email us](#), or come see us in RC 419 ([map](#)).

## Browse this site



### [The Shortcomings of Multi-Factor Authentication](#)

Unknown User (lucand) posted on Sep 13, 2022

Multi-factor authentication (MFA) is a security tool used to help protect access to your various online accounts. This year, Bethel began requiring MFA be used when connecting to resources from off-campus for our employees. With time, use of MFA will become the norm on most applications for

## Help Desk Location and Hours

**Location:** RC 419 (Robertson Center)  
3900 Bethel Dr. Arden Hills, MN 55038

### Summer Hours:

Sunday: Closed

Monday - Friday: 8am - 5pm

Saturday: Closed

most users, however it is not a fool-proof security solution. Attackers have devised ways around this protection and you should know how they are doing that. First of all,...

**September - May Hours:**

Sunday: 2pm - 6pm

Monday - Thursday: 7:30am - 8pm

Friday: 7:30am - 5pm

Saturday: Closed